



Brussels Yoga Loft

TERMS & CONDITIONS

CLASS BOOKING

1. Payment for all classes must be received prior to the scheduled class date to ensure your seat.
2. All classes, workshops, trainings and services must be booked in advance. Classes are available for online booking from 14 days prior to class.
 - “Book Class” fixes your spot in a class
 - “Add to Waitlist” puts you on the waitlist
 - “Add to Calendar” means class and waitlist are both full
3. Your reserved spot is valid until 5 minutes before the start of your class. Arrive less than 5 minutes before class and your reservation will be cancelled. Any spot left will be offered to members present and waiting.

CLASS CANCELLATION

1. Please cancel your reservation if you cannot make it
2. All cancellations can only be made via the online booking system or mobile app
3. You can cancel up to 2 hours before a class.
4. After that, in case of no-show, your Brussels Yoga Loft account status will show a Late Cancel. Consequences of 3 or more Late Cancellations:
 - All your future scheduled classes will be cancelled;
 - Your online booking privileges will be suspended for 30 days – you can still use your card and come to the studio. You have to check in if spots are available
 - Class Passes (5 and 10) will lose one class pass
 - Being on a waiting list for a class is a commitment to joining that class

CARD SUSPENSION

All members (at the exception of Discovery Pass members, 5/10-class pass members) have the right to suspend their membership:

- once per calendar year
- 5 days before the start of the suspension
- minimum 2 weeks and maximum 6 weeks (medical suspensions max 3 months with doctor’s note)
- fixed start and an end date
- 20€ administration fee per suspension